



Municipal District of Fairview No. 136

2012 Resident Questionnaire

It has been two years since a questionnaire was sent out to evaluate MD services and future planning. Council would like to re-evaluate their progress over the last few years by requesting residence input on current issues that Council is dealing with, so please take the time to complete this questionnaire.

1. What is your area of Residence?

- Hamlet of Bluesky Hamlet of Whitelaw Rural Area

2. What 3 things make the Municipal District of Fairview a good place to live?

1. _____
 2. _____
 3. _____

3. What 3 things would make the Municipal District of Fairview a better place to live?

1. _____
 2. _____
 3. _____

4. On a scale of 1 to 5 (with 5 being very satisfied) Lately, how satisfied are you with the level of service you have received from MD Staff in the following areas.

- | | | | | | |
|---|---|---|---|---|---|
| a. Kindness and consideration from Staff. | 1 | 2 | 3 | 4 | 5 |
| b. Knowledge about services provided. | 1 | 2 | 3 | 4 | 5 |
| c. Promptness of response to inquiries & requests | 1 | 2 | 3 | 4 | 5 |

5. How satisfied are you with Council in the following areas.

- | | | | | | |
|---|---|---|---|---|---|
| a. Overall performance | 1 | 2 | 3 | 4 | 5 |
| b. Decision making | 1 | 2 | 3 | 4 | 5 |
| c. Response to Ratepayer inquiries & requests | 1 | 2 | 3 | 4 | 5 |

6. Overall, how satisfied are you with the services provided by the Municipal District of Fairview?

- 1 2 3 4 5

7. Do you feel the quality of service has increased, decreased or remained the same over the last couple of years?

Please identify whether or not the MD services and facilities have improved, not improved or remained the same over the last couple of years.

Services & Facilities	Improved	Not Improved	Remained the same
Road Maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Street Repairs & Maintenance (Hamlet Residents)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sidewalks (Hamlet Residents)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Street Lighting (Hamlet Residents)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Snow Removal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Garbage Pick-up (Hamlet Residents)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Storm-water drainage & flood control	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Water System (mains, services, water meters, plants, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Potential Expansion of Water Supply to MD Residents	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sewer System (mains, services, Lift Stations, Lagoons etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
RCMP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fire Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Development Services (building permits, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ag. Services (Rental Equipment, Roadside Spraying, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ambulance (includes Medivac services)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Safety within your Community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outdoor Recreation (ball diamonds, skating rinks, playgrounds, parks, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Indoor Recreation (Drop in Centre, Curling Rink, Halls, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bylaw Enforcement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MD/Hamlet beautification	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Airport Facilities/Maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Historical Sites (e.g. Friedenstal, Schools, Churches, Cabins, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pratt's Landing Recreational Facility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Maples Recreation Facility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fairview Ski Hill	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cemeteries (Waterhole & Whitelaw)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. Which type of methods do you prefer the MD use in communicating information to MD Residents? (check all that apply)

- MD Council MD Staff Website Fairview Post
 Community Associations Word of Mouth Hamlet Meetings
 Mail (brochures, flyers, utility bill insert) Phone Tree (Rural Crime Watch messaging) Newsletter
 Facebook Twitter Other (please specify) _____

9. Do you feel the MD should continue to provide recycling bins? Yes No

Do you use the recycle bins? Yes No

10. **Are you in favor of Country Residential Acreage Clusters in our MD?** (*Country Residential means development on a site for a cluster of private detached single family dwellings in a rural surrounding in areas of low agricultural potential*)

Yes No

11. **Over the past few years Council has allocated some of the MSI funds towards road reconstruction. Do you feel that Council should continue to do this in the future?** Yes No

12. **Currently the MD Council is looking at the feasibility of adding a full time position that would include bylaw and development enforcement coinciding with a Health and Safety Officer. Would you be in favor of such a position being created?** Yes No

Comments:

**Thank-you for taking the time to complete this questionnaire.
Your opinion does matter to us.**

Once you have completed the questionnaire you have the option to enter your name in a draw for:

1 st Prize	\$300 Chamber Change
2 nd Prize	\$200 Chamber Change
3 rd Prize	\$100 Chamber Change

Completed questionnaires can be:

- Mailed to: Box 189 Fairview, AB T0H 1L0
- dropped off in person at the office, 10957-91 Avenue, or
- Faxed to the office at 780-835-3131

DEADLINE FOR THE QUESTIONNAIRE IS JANUARY 30th, 2012.

Tear off

Please fill out the following information so we can enter your name in the draw.

First & Last Name: _____

Mailing Address: _____

Home Phone: _____ Cell: _____